**Toni Marossie**

**East Hartford, CT**

**tonijmarossie@gmail.com**

**(860)-458-8256**

**Work Experience**

**Cashier/Customer Service**

**Panera Bread - Glastonbury, CT**

**April 2018 to Present**

• Open bakery

• Barista

• Run POS register

• Fast and friendly customer service

**Banquet Server**

**The Riverhouse at Goodspeed Station - Haddam, CT**

**September 2017 to March 2018**

• Take guests orders at events

• Run orders

• Clean up tables

• Set up events

• Close events

**Take out cashier**

**Taino Smokehouse - Middletown, CT**

**August 2017 to March 2018**

• Answering phones to take customer take-out orders

• Take customer take-out orders in restaurant in person

• Complete customer orders in a timely manner

• Keep store clean and stocked

• Run POS cash register

• Friendly customer service

**Telemarketer/Fronter**

**Turnkey Auto Group - Palm Springs, FL**

**June 2016 to April 2017**

• Make customer service calls

• Meet daily and weekly quotas

**Cashier**

**Panera Bread - Fort Lauderdale, FL**

**October 2015 to June 2016**

• Take and complete customer orders

• Run cash register

• Open bakery

• Friendly customer service

**Coalator**

**The Chronicle - Willimantic, CT**

**November 2014 to September 2015**

• Collate newspapers

**Cashier/Customer Service**

**Dunkin Donuts - Willington, CT**

**November 2010 to July 2011**

• run cash register

• Take and fulfill orders

• Bake

• Stock

• Clean store

**Cashier/Customer Service**

**Dunkin Donuts - Waterbury, CT**

**July 2010 to October 2010**

• run cash register

• Take and fulfill orders

• Stock

• Clean

• Close store

**Filter Manufacturer**

**Cuno - Stafford Springs, CT**

**September 2006 to February 2007**

• Operated machinery to assemble filters

• Filled necessary orders

• Packaged and shipped filters

• Inspected filters

**Shipping and Receiving**

**FedEx - Willington, CT**

**October 2006 to December 2006**

• unload and load trucks

• Heavy lifting

**Picker/Packer**

**Lego - Enfield, CT**

**October 2004 to December 2005**

• picked orders for shipping

• Packed orders for shipping

**Shift Manager**

**McDonald's - Stafford Springs, CT**

**March 2002 to September 2004**

• Responsibilities

• overlooked employees

• Take inventory nightly

• Close store

• Drop deposits

• Run cash register

• Take and fulfill customer orders

Skills Used

ServSafe certified

**Education**

Associate's in Psychology

Kaplan University - Work at Home

2010 to 2011

**Skills**

Customer Service

Food Service

Crew Member